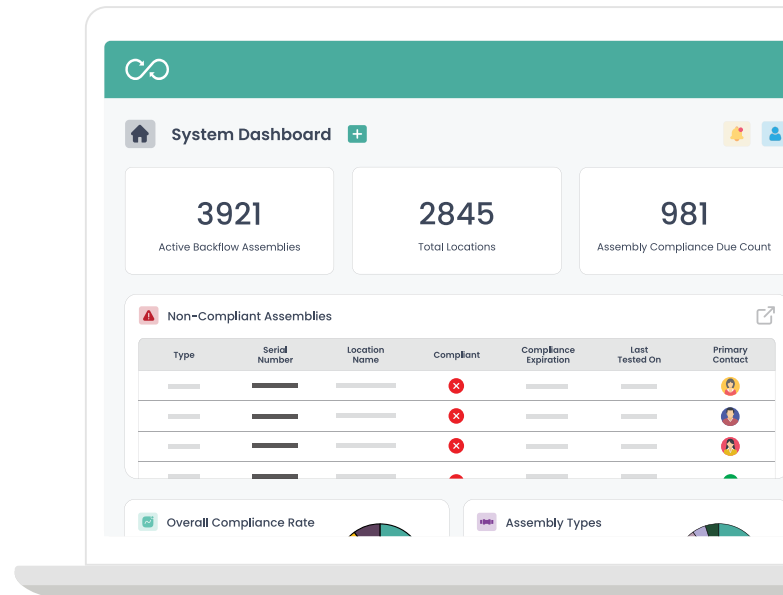# Backflow
Product Overview

SWIFT COMPLY

Backflow Management Software that Maximizes Your Resources & Simplifies Compliance

Managing a modern backflow prevention program is challenging. As a result, many cities/water purveyors need help to develop and maintain a comprehensive program.

SwiftComply simplifies this process, providing a user-friendly solution that saves time, reduces operational costs, and boosts program compliance - even with limited resources.

Why SwiftComply?

We understand no two backflow programs are the same, that's why we offer the best of both worlds: a customizable, modern solution backed by 30 years of backflow management experience.

Everything you need in one place

SwiftComply simplifies your program with configurable automated letters, test/survey forms, and customizable dashboards. Gain back time for essential tasks with one-click reporting while staying organized across multiple projects.

Industry leading data protection

SwiftComply is SOC 2 Type 2 Certified. Our cloud-hosted solution ensures your software, data backups, & encryption are always up to date - without the need for IT support. Access & export your data anytime, anywhere with our mobile-friendly interface.

Proactive vs reactive compliance

You can conduct and upload assembly tests and surveys right from the field, eliminating the need for manual data entry. In addition, real-time data synchronization gives you a 360 view, so you can prioritize your swrkflow strategically.

swiftcomply.com   hello@swiftcomply.com   619 304 6022

Backflow
Technical Overview

SWIFT COMPLY

SwiftComply is a cloud-based solution accessed through a web browser without requiring additional hardware or software on the city's side.

All data and metadata belong to the Water Purveyor and are securely backed up and encrypted in transit and at rest. User access is managed through session authorization, requiring a password and email address for login.

Database Management

To ensure data accuracy, completeness, and reliability, we employ cutting-edge software and adhere to industry-leading data integrity best practices.

▶ Locations, Assemblies, Water Customer and Tester Contacts

▶ Test reports, log and review process

Survey/Inspections

Our forms creation process is mobile-friendly and fully customizable, making it easy to create forms for field surveys, test reports, and new assemblies, among other purposes.

▶ Customizable Forms, including file/picture attachments (e.g. inspection, corrective action)

▶ Online Submission by City staff or authorized third party

Reporting

Our reporting system provides customizable real-time & on-demand dashboards, alerts, and reports to enable in-depth data analysis

▶ Configurable and Personalized Dashboards

▶ Canned and Configurable Reports

▶ Annual State Report specific to each state regulation

Communications

We have enhanced workflow automation, which includes automated email notifications, letter issuance, and form submission.

▶ Notifications center with customizable templates

▶ Compliance notices to water customers (email & mail)

▶ Automated reminders to Testers

Online Tester Portal

Testers register through our bespoke page & receive ongoing training. We also assist with questions related to notices, certifications, test kits, and the backflow program.

▶ Tester/company portal for test submission, review and download in PDF

▶ Tester portal for credentials management (certificates, test kit calibration)

▶ Passed/Failed Test Report and Surveys Uploads, incl. file/picture attachment